



Our priority is the health and safety of everyone who enters the Tyson Events Center and Orpheum Theatre. We have added many procedures to ensure that we provide a safe environment for all our events by implementing added cleaning and sanitizing procedures recommended by national and local health officials; we have also instituted a number of operational guidelines in accordance with those health officials. Here is some of what you can expect.

- All event attendees are encouraged to wear masks. Certain events may require attendees to wear masks, which will be noted on event detail pages.
- All fans will be in POD seating, which increases distancing and minimizes fan crossover when entering and exiting their seats. There will be 6ft distancing around all POD Seating.
- Increased sanitization of high-contact areas including doors, railings and concession counters, as well as implementation of electrostatic sprayers.
- Hand sanitizer stations are placed throughout the venue at main entrances and high-volume areas to promote hand hygiene.
- Entry and exit doors will be propped open to allow for touchless access.
- Social distancing will be instituted at the box office lobby, elevators and in all concession, merchandise and restroom lines. There will be signs and floor decals to assist with guidelines.
- Plexiglass shields have been installed in areas where staff and fans interact including concession stands, search tables, and ticketing areas.
- Transactions are limited to credit card only at box office and concessions stands.
- Concourse equipment will be minimized to allow additional space for social distancing.
- We have increased ventilation and filtration through our systems to allow more outside airflow and help remove inner contaminants
- To further ensure safety by reducing the need for staff to handle guests' belongings, and to expedite fan entry into the venue there will be bag restrictions for all events. Restrictions will limit the size and type of bags that may be brought into the venue. Exceptions to this policy will be made for all baby and medically necessary items after proper inspection.
- All Tyson Events Center and Orpheum Theatre staff including third party contractors working events will be temperature checked and required to wear masks.

*****Subject to change on an event by event basis***

In accordance with the guidance and recommendations set forth by the CDC and local health officials, we respectfully request that the following guests not enter the facility:

- Guests who are feeling sick or experiencing cold or flu-like symptoms (including fever, cough and shortness of breath);
- Guests who have been diagnosed with, or believe to have contracted, COVID-19, unless you have had no fever for 72 hours (without the use of medicine) and 10 days have passed since symptoms first appeared;
- Guests who have been in contact with an individual diagnosed with COVID-19 within 14 days of the event they're attending;
- Guests who have traveled internationally within 14 days of the event they're attending.

There is an inherent risk of exposure to COVID-19 in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the CDC, senior citizens and guests with underlying medical conditions are especially vulnerable. By entering the venue, guests voluntarily assume all risks related to exposure to COVID-19, and venue disclaims any and all liability related thereto.